

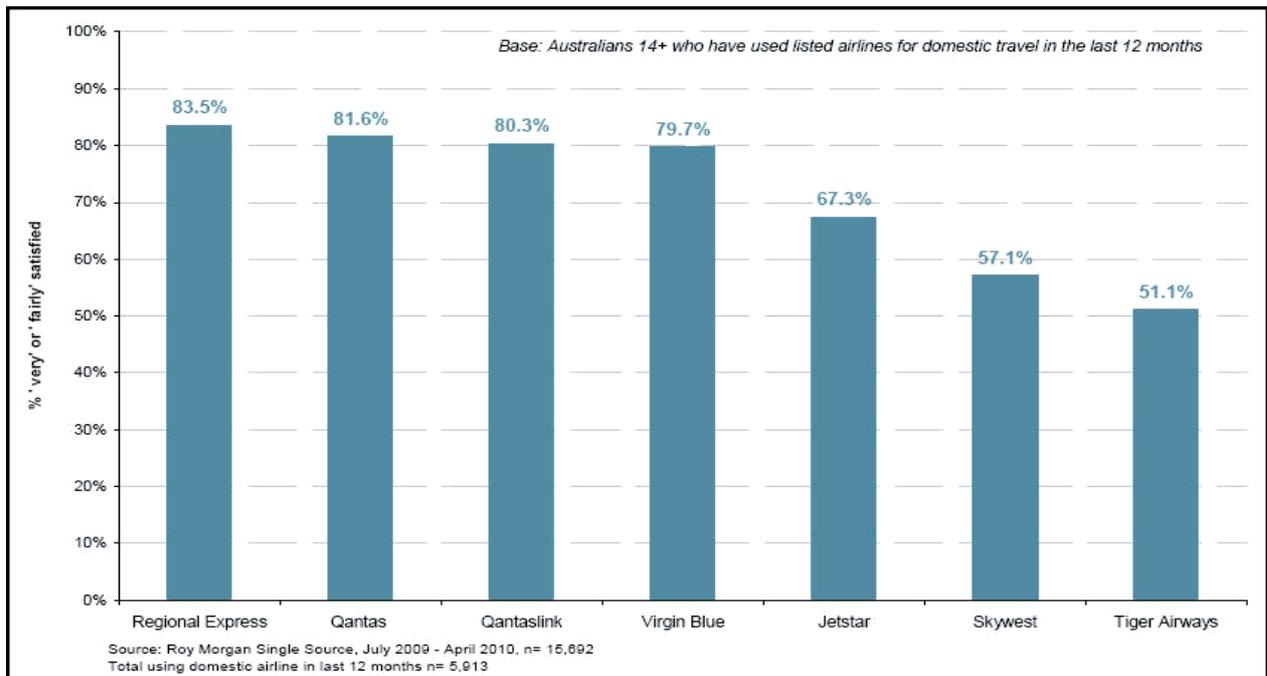
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## MEDIA RELEASE

### REX RANKS TOP IN CUSTOMER SATISFACTION

Regional Express (Rex) has been rated the top performing domestic airline for customer satisfaction by Roy Morgan Research in its 2010 Annual Airline Satisfaction Report. 83.5% of Australians who took a flight with Rex in the last 12 months were 'very' or 'fairly' satisfied, compared to 80.3% for QantasLink and only 67.3% for Jetstar:

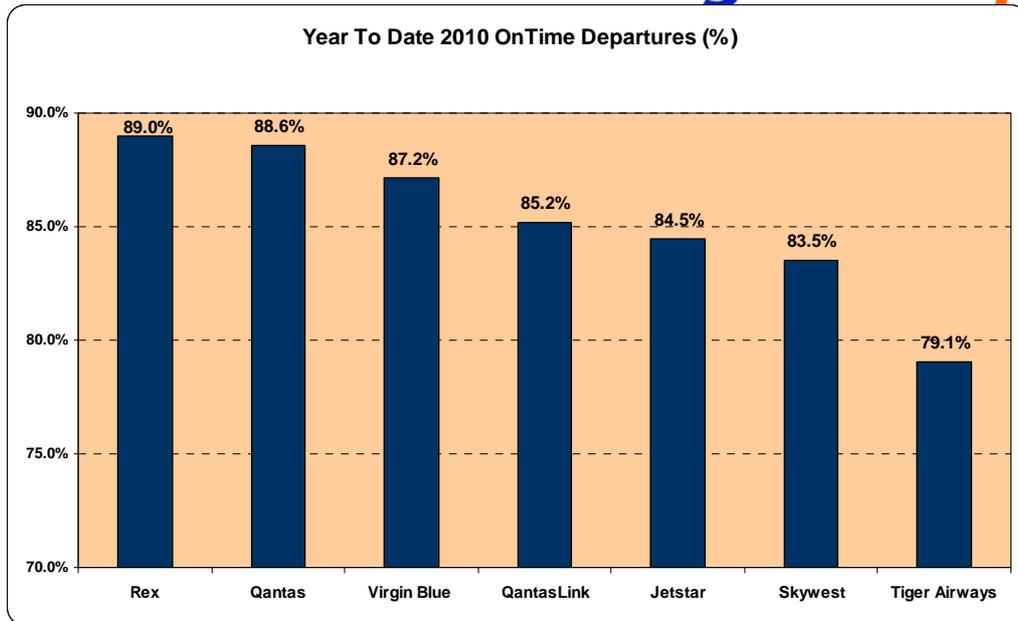
#### Satisfaction with Domestic Airlines used in last 12 months



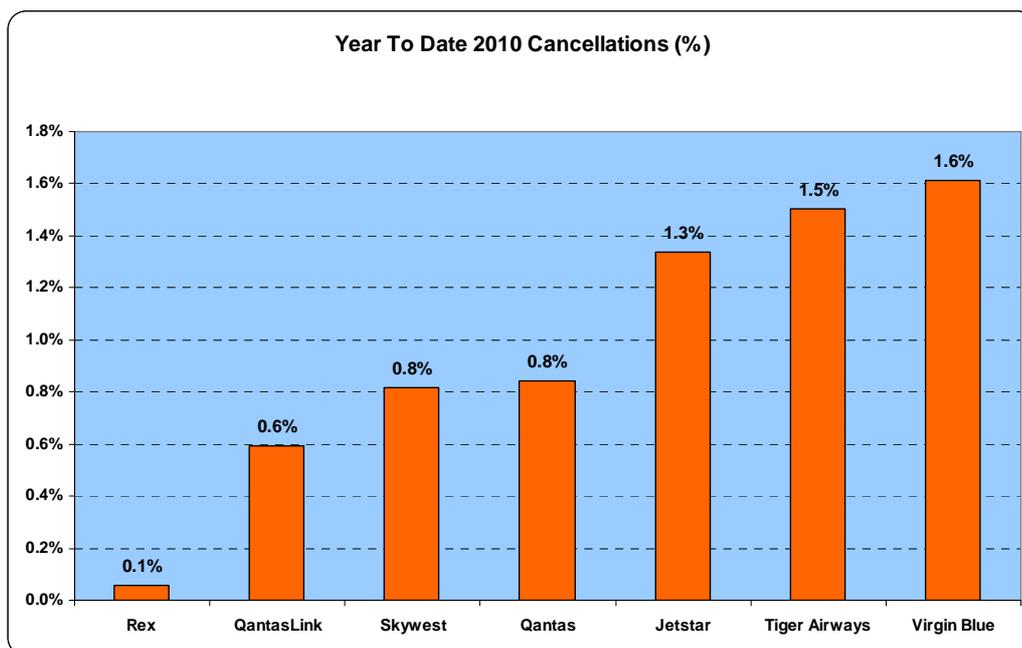
GM Network Strategy and Sales Warrick Lodge stated that the result did not come as a surprise as Rex had been among the market leaders in passenger satisfaction throughout its existence. "In the last 4 Choice magazine surveys on airline passenger satisfaction, Rex was either ranked as overall first or second in every survey." he added.

"One of the most important criteria for passenger satisfaction is On Time Performance – either in the form of On Time Departure or Cancellation rates. In both these categories Rex has been unrelenting in its efforts in providing the best outcomes for the passenger and again Rex has always been amongst the best performers in the Australian domestic market in the last 7 years."

"For the calendar year 2010 to date, Rex has the highest On Time Departure rate of 89.0% compared to 85.2% for QantasLink and 79.1% for Tiger."



“In the area of cancellations Rex’s results are even more spectacular with a historic low of 0.1%, some 6 times lower than the closest competitor and some 16 times lower than Virgin Blue.”



Regional Express (Rex) is Australia’s largest independent regional airline operating a fleet of more than 40 Saab 340 aircraft on some 55,000 annual flights to 35 destinations throughout New South Wales, Victoria, Tasmania, South Australia and Queensland. The Rex Group comprises Regional Express, air freight and charter operator Pel-Air Aviation and Dubbo-based regional airline Air Link, as well as the pilot academy Australian Airline Pilot Academy.

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